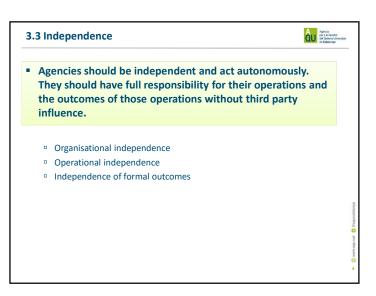






## 3.1 Activities, policy and processes for quality assurance Agencies should undertake external quality assurance activities as defined in Part 2 of the ESG on a regular basis. They should have clear and explicit goals and objectives that are part of their publicly available mission statement. These should translate into the daily work of the agency. Agencies should ensure the involvement of stakeholders in their governance and work. Trust and transparency Clear and public goals and objectives Internationalisation of experts Assessment/review activities Other activities



## Agencies should regularly publish reports that describe and analyse the general findings of their external quality assurance activities. Structured analyses across the higher education system

